

# HORIZON STAIR LIFT WARRANTY CERTIFICATE

PLEASE FILL OUT ALL FIELDS AND RETURN WITHIN TEN (10) DAYS OF PRODUCT PURCHASE.

**Mail to AmeriGlide, Inc, 5110 Atlantic Avenue, Raleigh, NC 27616.** AmeriGlide warrants to the original purchaser of a Horizon stair lift manufactured for us to be free from defects in material and workmanship for a 2-year period on all component parts of the lift and a 5-year period on the drive train.

### EXCEPTIONS TO THIS LIMITED WARRANTY ARE:

- Damage resulting from improper installation or operation
- Negligence, alterations, abuse or misuse of the equipment
- Fire, flood, acts of God
- Torn or dirty upholstery
- Shipping damage
- Parts used that are not supplied by AmeriGlide, Inc.
- Batteries are warranted for a 30 day period
- Labor fees for installation work or service calls

**All new AmeriGlide Outdoor stair lifts are covered by a 1-year warranty against defects in the drive train and its component parts, a 1-year warranty against defects in all other stair lift parts and components, and 30 days for the batteries. Some exclusions may apply; please call our product experts for more details.**

No warranty is extended, express or implied, whether of merchantability or fitness for a particular purpose, after expiration of 2 years from the date of original purchase of the unit. AmeriGlide, Inc. and its dealers shall not be liable for any consequential, special or incidental damages arising out of the purchase or use of the unit or resulting from the breach of this Limited Warranty, or any implied warranty. The limit of liability of AmeriGlide, Inc. and its dealer hereunder shall be the unit's purchase price. Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, or legal remedies, so these above limitations may not apply to you. All warranty claims must be reported to the dealer from whom the lift was purchased as they have responsibility for handling your warranty claim. The dealer is to contact the Service Department of AmeriGlide, Inc. at 1-800-580-0831 and provide the serial number of the lift along with a description of the events leading to the warranty claim. Dealers may charge for labor, service, travel, or other associated costs to make repairs, and such charges are not covered by this Limited Warranty. It is permissible to have any repairs or replacement work done as a result of any defects in material and workmanship by someone other than the Dealer under this Limited Warranty. However, the Limited Warranty does not cover any charges or expenses assessed by any such other person or company performing such repairs or replacement work. All parts used to replace defective materials must be genuine AmeriGlide, Inc. parts to be covered by this Limited Warranty. This Limited Warranty gives you specific legal rights, and you may have other rights which vary from state to state.

*NOTE: Outdoor Stair Lifts are not built to be operated in snow, ice, or inclement weather and may require maintenance (lubrication, switch inspection, and steel component inspection) multiple times per year depending on the conditions to which they are exposed. The steel components are subject to rust and can degrade rapidly depending on their exposure to weather.*

### PRODUCT INFORMATION

Model: \_\_\_\_\_  
 Serial Number: \_\_\_\_\_  
 Purchase Date: \_\_\_\_\_

### INSTALLER INFORMATION

Company Name: \_\_\_\_\_  
 Contact Name: \_\_\_\_\_  
 Phone: \_\_\_\_\_  
 Email: \_\_\_\_\_

### PURCHASER INFORMATION

Name: \_\_\_\_\_  
 Address: \_\_\_\_\_  
 \_\_\_\_\_  
 Phone: \_\_\_\_\_  
 Email: \_\_\_\_\_